

# LawyerSOS

REAL LEGAL PROTECTION. IN REAL TIME.

## Professional White Paper

Emergency Legal Infrastructure Platform for Ireland, the UK & Europe

LawyerSOS is a mobile-first LegalTech platform built to provide instant legal protection, emergency solicitor access, AI-powered legal guidance, secure evidence storage, and real-time support during legal emergencies.

Prepared for investors, legal partners, strategic advisors, solicitor networks, and early access stakeholders.

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# 1. Executive Summary

LawyerSOS is a LegalTech platform designed to make urgent legal support faster, clearer, and more accessible. It brings emergency solicitor access, AI-assisted legal guidance, secure evidence storage, role-based dashboards, incident tracking, and customer protection workflows into one mobile-first platform.

The product is positioned as emergency legal infrastructure for ordinary people, families, workers, drivers, tenants, travellers, solicitors, and future enterprise partners across Ireland, the UK, and Europe.

Strategic principle: keep the experience fast, secure, human, and trusted.

## 2. The Legal Access Problem

Legal problems rarely happen at a convenient time. A Garda stop, accident, arrest situation, workplace conflict, eviction notice, immigration concern, or cancelled flight can create panic within seconds. Most people do not know what to say, what to record, what evidence to keep, or who to contact.

Traditional legal services are often slow, expensive, intimidating, and not designed for real-time mobile emergencies. LawyerSOS targets this gap by giving users a structured way to request help, protect evidence, and understand their next step.

Strategic principle: keep the experience fast, secure, human, and trusted.

### 3. The LawyerSOS Solution

LawyerSOS gives users a protected digital command centre during legal stress. A user can create an SOS request, select the emergency type, capture location, upload evidence, ask the AI assistant, and connect with solicitor support when available.

The goal is not to replace lawyers. The goal is to reduce confusion, protect evidence, improve response time, and connect users to qualified legal professionals through a secure workflow.

Strategic principle: keep the experience fast, secure, human, and trusted.

## 4. Product Utility & Problem Solving

The platform is built around practical utility: emergency assistance, evidence protection, AI guidance, solicitor routing, customer case history, profile and emergency contacts, notifications, subscription protection, and admin oversight.

Each feature is designed to solve a specific failure point: panic, lack of legal knowledge, lost evidence, delayed contact, fragmented communication, and weak case organization.

Strategic principle: keep the experience fast, secure, human, and trusted.

## 5. Core Platform Features

Core features include Emergency SOS, Evidence Vault, AI Legal Assistant, Case History, Solicitor Dashboard, Admin Dashboard, secure messaging, video consultation architecture, subscription plans, notifications, and GDPR-focused controls.

The product should remain simple on the surface while being powerful underneath. Users should feel protected quickly, not overwhelmed by complex legal software.

Feature	Purpose
SOS Requests	Start structured legal emergency workflow
Evidence Vault	Store photos, video, audio and documents securely
AI Assistant	Provide general legal guidance and incident summaries
Solicitor Dashboard	Manage assigned cases, chat and notes
Admin Dashboard	Approve solicitors and oversee operations

Strategic principle: keep the experience fast, secure, human, and trusted.

## 6. Customer Experience

A customer signs up, completes profile and emergency contact details, starts an SOS request, chooses incident type and urgency, adds details, optionally captures location, uploads evidence, and receives live status updates.

The customer dashboard should show protection status, active incidents, assigned solicitor, recent cases, evidence, AI guidance, billing, notifications, and clear upgrade paths.

Strategic principle: keep the experience fast, secure, human, and trusted.

## 7. Solicitor Network Infrastructure

The solicitor side is essential to making LawyerSOS more than a consumer app. Solicitors need onboarding, verification, approval, availability status, incoming requests, case details, evidence access, secure chat, case notes, and close-case controls.

Admin approval protects trust. Only verified and approved solicitors should be able to receive emergency cases or appear as active providers.

Strategic principle: keep the experience fast, secure, human, and trusted.

## 8. Admin & Operations Infrastructure

The admin dashboard is the control centre for the platform. It should manage users, solicitor applications, emergency requests, evidence metadata, subscriptions, early access signups, role approvals, and test data.

For investor demos and operational reliability, admin tools must show real database counts, working actions, status updates, and clear audit trails.

Strategic principle: keep the experience fast, secure, human, and trusted.

## 9. Evidence Vault & Security

Evidence is one of the strongest LawyerSOS features. Users need to store photos, videos, audio, PDFs, documents, and notes securely. Evidence should be linked to incidents, timestamped, private, and accessible only by the owner, assigned solicitor, or admin.

Security expectations include private storage, signed URLs, role-based access control, encrypted infrastructure, consent prompts, and clear user control over data.

Strategic principle: keep the experience fast, secure, human, and trusted.

## 10. AI Legal Assistant

The AI assistant helps users understand general legal information, prepare incident summaries, organize details, and create structured reports. It should always display a clear disclaimer that AI output is informational only and does not replace advice from a qualified solicitor.

The AI assistant becomes more valuable when connected to incidents, evidence, case timelines, and solicitor workflows.

Strategic principle: keep the experience fast, secure, human, and trusted.

## 11. Communication & Video Strategy

For MVP, LawyerSOS can use secure in-app chat, notifications, and WebRTC-based video structure. A provider such as Daily, Agora, or a self-hosted WebRTC/TURN setup can be added later depending on reliability, cost, and scale.

The safest route is to make chat and case messaging stable first, then add video consultation as a protected feature for assigned solicitor-client cases.

Strategic principle: keep the experience fast, secure, human, and trusted.

# 12. Business Model & Pricing

LawyerSOS is designed around recurring protection plans. Suggested plans include Free, Protect at EUR 24.99/month, Family Protect at EUR 49.99/month, and Business Custom for teams and enterprise clients.

Revenue opportunities include subscriptions, solicitor network participation, premium evidence storage, enterprise legal protection, family plans, and strategic partnerships.

Plan	Positioning
Free	Early access, basic AI guidance, limited emergency flow
Protect - EUR 24.99/month	Individual legal protection and emergency workflows
Family Protect - EUR 49.99/month	Coverage for family members and shared contacts
Business Custom	Team, workplace and enterprise protection

Strategic principle: keep the experience fast, secure, human, and trusted.

## 13. Technology Architecture

The platform currently uses a modern web stack with React, TypeScript, Supabase, authentication, storage, database tables, role-based routing, and mobile-first UI. The backend should include customer profiles, solicitor profiles, incidents, evidence files, chat messages, notifications, subscriptions, and admin controls.

The MVP architecture should prioritize security, reliability, role-based access, clean data models, and scalable workflows before advanced features.

Strategic principle: keep the experience fast, secure, human, and trusted.

## 14. GDPR, Legal Position & Trust

LawyerSOS should clearly state that it is not a law firm. Legal advice is provided by independent qualified solicitors. AI guidance is informational only. In life-threatening emergencies, users should call 112 or 999.

Trust will depend on transparent privacy practices, consent before recording, secure evidence controls, data export/delete options, and professional solicitor verification.

Strategic principle: keep the experience fast, secure, human, and trusted.

## 15. Go-To-Market Strategy

The initial market should focus on Ireland and expand into the UK and Europe. Strong early audiences include drivers, tenants, workers, travellers, families, students, gig workers, and small business owners.

Marketing should combine cinematic social campaigns, educational legal rights content, early access funnels, solicitor recruitment, local partnerships, and investor-ready materials.

Strategic principle: keep the experience fast, secure, human, and trusted.

## 16. Roadmap & Scaling Strategy

Phase 1: MVP backend completion, admin tools, solicitor flow, emergency cases, evidence vault, AI assistant, and secure chat. Phase 2: solicitor recruitment, beta testing, payments, notifications, and production security. Phase 3: video consultations, mobile apps, multilingual support, and UK expansion. Phase 4: Europe-wide network and enterprise infrastructure.

The focus should remain on reliability, trust, speed, and practical emergency usefulness.

Phase	Focus
1	MVP backend, admin, solicitor flow, evidence vault
2	Beta testing, solicitor recruitment, payments, notifications
3	Video calls, native mobile apps, multilingual support
4	European expansion, enterprise partnerships, API infrastructure

Strategic principle: keep the experience fast, secure, human, and trusted.

## 17. Competitive Advantage

LawyerSOS stands apart through its emergency-first positioning, mobile-first UX, AI-assisted workflows, secure evidence vault, solicitor routing, admin infrastructure, and emotional brand promise: You are not alone.

It should not compete as a normal legal directory. It should position itself as real-time legal protection infrastructure.

Strategic principle: keep the experience fast, secure, human, and trusted.

## 18. Founder Vision & Conclusion

LawyerSOS was created to make legal protection easier to access in moments when people feel vulnerable, confused, or under pressure. The mission is to build a platform that brings clarity, protection, and real support to ordinary people.

The future of legal protection is mobile, secure, AI-assisted, solicitor-connected, and available when people need it most. LawyerSOS is being built to lead that future.

Strategic principle: keep the experience fast, secure, human, and trusted.

# LawyerSOS

You Are Not Alone. We Are Here.

Real legal protection should be accessible when life becomes stressful, urgent, or uncertain. LawyerSOS is being built to bring clarity, protection, and support to people when it matters most.

[www.lawyersos.app](http://www.lawyersos.app)

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